











QUALITY POLICY




1.0 INTRODUCTION

Mi Electric is committed to the continual improvement of our Quality Management System. For Mi Electric to achieve our goals we have implemented a Quality Management System which meets the requirements of ISO 9001:2015. We will ensure our activities are conducted in a manner that ensures improvement in our overall performance, sustainable growth and conformance to customer and applicable statutory and regulatory requirements.

2.0 OUR COMMITMENT

-  Establish, monitor and revise quality objectives and targets to improve the business.
-  Take accountability for the effectiveness and promote improvement of the Management System.
-  Comply with legislation, standards and industry codes of practice relevant to our business activities.
-  Focus on enhancing customer satisfaction and establishing long term mutually beneficial relationships.
-  Engage, direct and support workers to contribute to the effectiveness of the Management System.
-  Provide procedures to assist workers perform their role effectively and efficiently.
-  Ensure quality workmanship is produced on every project by dedicated and properly trained personnel.
-  Maintain a high level of standard throughout work projects.
-  Ensure clients receive value for money by providing cost effective solutions without compromising project integrity.
-  Review company policies and procedures to improve our business practices.

3.0 YOUR COMMITMENT

-  Perform all work activities with the aim to satisfy customer requirements.
-  Have a focus on improvement opportunities that assist the business maintain a customer focus.
-  Follow all work practices designed to improve quality outcomes.

Mi Health. Mi Safety. Mi Future



Jason Morris
Director